Learning Conversation Notes	
Name of Partner:	Date: December 2, 2004
PEACE for Families	
Number of Children Served:	Ages: 5- 5 year olds
11 children	2- 2 year olds
	2- 1 year olds
	2- less than 1 year olds
When Served:	Gender: Ethnicity:
April 2004 – October 2004	6 males & 5 females 4 Hispanics
	5 Caucasians
	2 African Amer

Conversation Participants:

Nancy Baggett, Don Ferretti, Mike Romero, Heidi Kolbe, Claudia Nakata, Arla Gibson, Nancy Polli, Laura Bridges, and Jodie Gilbert.

Desired Outcomes:

- Mothers use positive communications and parenting to keep their children safe, healthy, at home, learning and supported.
- A financial sustainability plan will exist.

Performance Measures:

- Demographics (age, gender, and when service was provided)
- Placer Early Childhood Outcome Screens
- The financial sustainability plan

What is this data telling us about achievement of outcomes?

- A Fund Development Officer was hired & terminated six weeks later. Now they are looking for someone new. They do have an outline for an annual giving plan and newsletter campaign requesting funds they really need someone to coordinate this.
- Intake scores are very poor and exit scores are perfect this doesn't seem like good data.
- The intake scores do seem accurate, most children are not in good shape when they are entering the shelter. Not just women are being abused, children are also being abused in an abusive home this matches up with their experiences.
- Indicator #4 looks pretty good for all but 2 children on intake on average the overall group score seems slightly high but does pretty much fit with the experiences at the shelter.
- Now, they are able to provide housing to women and children when they leave the shelter so the exit scores for the SAFE indicators should be scoring at the 4 level for those utilizing the housing. The new housing is through a partnership with HUD it is referred to as Permanent Supportive Housing.

In what ways will we apply what we have learned from our data?

- The Leadership Team will be active in hiring the new Fund Development Officer.
- The outcome screens are not being filled out by the people that have the accurate information on the children more training is necessary for staff using the forms.
- The Management Team looked at the data and realized that the screens had not been completed at the Case Management Team as intended it had been completed by two individuals they will remedy this so it is being done as intended.
- The outcome screens are useful data when used correctly the numerical data is easier to use.
- The administrative use of this tool being used incorrectly appears to be a systems issue.
- Staff really needs to be trained in the proper usage of the outcome screen tool.
- Anecdotes from the shelter would help tell the stories of the mothers and their interaction with these children. This would be easier with a quick form that would be available at the shelter for the workers to readily access.
- There needs to be capacity within PEACE to transfer the knowledge and responsibility between staff members.

Other points that were made during the conversation:

- There has been some new leadership at the two thrift stores and they are now doubling their profit they hope to triple it by July.
- They have just entered into a partnership with Sac State to have interns (marriage, child, family focuses) working in the shelter the commitment is 2 students per semester. Overall, this is helping to further bring in the child development focus along with the early intervention/prevention strategy. Now that all the therapists are involved it helps the child development message and practices to be sustainable.
- The best way to collect accurate data would be in a discussion with all those involved in working with the children.
- Over the years of using the outcome screens in the shelter, they have been able to look at the data and make policy changes so they do want to continue to use the screens. Some examples with policy changes in the past have been with partners to assist with substance abuse issues, employment plans, etc.
- A tool to measure some of the anecdotal stories would be helpful for the staff.
- It is important to decide if the outcome screens are the appropriate tool and then implement the usage correctly.
- They use the childhood behavioral rating tool to gather information from the mother relating to the child's history.
- The screens are completed on intake and at exit or every 3 months if they are being served longer.

Next Steps:

- Outcome Screen forms should be filled out in team meeting settings.
- More training is necessary for those completing the outcome screens Jodie & Nancy will train staff in case management and one-on-one.
- They will be monitoring their outcome screen data monthly going forward.
- It may be helpful to have quarterly meetings with the shelter staff to check in on the outcome screens.
- Anecdotal stories can help explain the scores on the outcome screens relating directly to the indicators that speak to the outcomes.
- Meet with First 5 in three months to look at data from July 1st to that meeting date (they will go back and fix the data on the children we reviewed today).